



About Minnesota Hospitals

- Minnesota's 143 hospitals and health systems have earned a national reputation for delivering safe, high quality care and for meeting the needs of our communities.
- It takes more than 200,000 Minnesotans to meet the public's critical care needs 24 hours a day, seven days a week, 365 days a year.

Multiple independent quality organizations rank Minnesota among the top for health care quality

- **The federal Agency for Healthcare Quality and Research (AHRQ) has ranked Minnesota as having the best overall health care quality in the nation for the second year in a row.** Minnesota has the eighth highest quality score for hospital care and is first for ambulatory care (tied with Wisconsin). Since 2006, Minnesota has ranked in the top three states. This report is considered the gold standard for measuring the health care quality performance of states.
- A report from the Centers for Medicare and Medicaid Services shows that Minnesota is among the lowest cost states for hospital care. Adding these quality and cost factors together, **Minnesotans are getting the best health care value of any state in the nation.**
- **Minnesota is ranked number one in the nation for health care access, quality and outcomes by the Commonwealth Fund,** a private foundation. The state was specifically cited as a national leader in guaranteeing access to care and investing in primary care.



Minnesota is a leader in patient safety



- As one of 26 Hospital Engagement Networks across the country, the Minnesota Hospital Association has been leading 114 hospitals throughout the state in quality and patient safety improvement. Work to prevent pressure ulcers; eliminate early elective deliveries; reduce preventable hospital readmissions; create a safety culture; prevent falls; prevent healthcare associated infections and adverse drug events have **saved 7,000 patients from harm and more than \$58 million in health care costs.**
- **Minnesota was the first state to publicly report adverse health events** by hospital. Minnesota hospitals' commitment to transparency, public reporting and collaboratively learning and sharing is making care safer and improving quality.

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MHA's call-to-action framework has been a successful model to prevent future adverse health events and reduce harm. For example, the SAFE SKIN Campaign has helped reduce pressure ulcers by 56 percent and Minnesota's pressure ulcer rate is below the national average.

- MHA, in collaboration with other health care partners, is working to help hospitals create a culture of safety in a collaborative way through the implementation of a road map of best practices that expands across health care settings and serves as a foundation for successful patient safety and quality improvement efforts.

Minnesota hospitals and health systems provide needed access to health care

- Hospitals provide high quality care to all patients regardless of their ability to pay.
- There are 127 24-hour emergency rooms in the state. All of Minnesota hospitals' emergency rooms treat anyone who enters.
- Minnesotans make 1.8 million emergency room visits per year and Minnesota hospitals provide inpatient care for more than half a million people and more than 11 million outpatient visits.
- In rural Minnesota, maintaining access to quality care is of critical importance to maintaining a healthy state. There are 79 rural hospitals with the federal Critical Access Hospital designation to preserve access to care in rural areas of Minnesota.
- Minnesota hospitals are committed to improving the patient experience, reducing the cost of health care and improving the health of our population.
- In 2012, Minnesota hospitals and health systems contributed more than \$3.9 billion in programs and services to benefit the health of their communities, from smoking cessation to weight loss, and from

medical research to educating a future health care workforce.

- Every day, hospitals offer their care at no cost. In 2012, Minnesota hospitals provided \$521 million to patients who didn't have health insurance or the means to pay for their care. In the past five years, uncompensated care (charity care and bad debt) has increased 9.5 percent.
- Members are pioneering accountable care organizations to improve patient health while lowering costs.
- Minnesota hospitals are supporting evidence-based care, reducing duplicative, ineffective or unnecessary care while achieving better outcomes for patients.

